

1.1. CP Form

Change Proposal – F40/01 (Page 1 of 3)	CP No: 743 <i>(mandatory by BSCCo)</i>
Title <i>(mandatory by originator)</i> Changes to BSCP 526 and BSCP 26 to address meter operator non-attendance at Technical Assurance Visits.	
Description of Change <i>(mandatory by originator)</i> <u>Part A</u> Update BSCP 526 (Technical Assurance of Half Hourly Metering Systems for Supplier Volume Allocation) to add Meter Operators to Suppliers and Distribution Business as parties to be notified when scheduling a site visit with the provision that the Supplier retains overall responsibility for arranging the visit. <u>Part B</u> Update BSCP 26 (Technical Assurance of Half Hourly Metering Systems for Central Volume Allocation) to add Meter Operators to Registrants as parties to be notified when scheduling a site visit with the provision that the Registrant retains overall responsibility for arranging the visit. (This will ensure the processes for SVA and CVA remain in alignment).	
Proposed Solution(s) <i>(mandatory by originator)</i> These changes were endorsed by the Performance Assurance Board (PAB) on 10 October 2001 as a pragmatic way forward to ensure that Meter Operators are made aware of scheduled Technical Assurance visits. Previous reminders issued by the PAB reminding Suppliers of their obligations under the BSCPs and in accordance with the Supplier Hub principle have not lead to a sustained improvement in attendance.	

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Justification for Change *(mandatory by originator)*

The Technical Assurance Agent (TAA) for Supplier Volume Allocation (SVA) metering systems undertakes approximately 1,200 site visits to metering systems every year. The Supplier is provided a minimum of 10 working days notification for each scheduled visit. The Supplier is responsible for liaising with the customer, Distribution Business and the Meter Operator registered for the metering system to ensure that each is aware of the visit and that it can go ahead. It is compulsory that the Meter Operator for the metering system is in attendance on the day of the visit. The Supplier must then confirm the visit with the TAA within 5 working days of the scheduled date.

TAA site visits may be recorded with a result of 'no-access' for a variety of reasons relating to the physical nature of the installation, safety issues and similar. In addition, a 'no-access' result is issued where the Meter Operator does not attend. The average cost of a 'no-access' site visit is £500.

Meter Operator non-attendance remains an issue. Between the months of April 2001 and August 2001, the TAA conducted 576 site visits, 142 of these were recorded as 'no-access' of which over half (77) were due to Meter Operator non-attendance.

The problem is widespread across all combinations of Supplier and Meter Operator.

The TAA process has previously been amended to facilitate management of the Supplier Hub. To aid resolution of any non-compliances both Suppliers and Meter Operators are currently provided with the results of TAA visits.

While the Technical Assurance of Metering Systems in Central Volume Allocation has not experienced this issue to a similar level, the SVA and CVA processes, governed by BSCP 526 and BSCP 26 respectively, are kept as closely aligned as possible for consistency of approach.

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Other Configurable Items Potentially Affected by Proposed Solution(s) <i>(optional by BSCCo)</i>	
Impact on Core Industry Documents <i>(optional by originator)</i>	
Related Changes and/or Projects <i>(mandatory by BSCCo)</i>	
<p>Originator's Details:</p> <p>BCA Name _____ <u>Adam Richardson</u></p> <p>Organisation _____ <u>ELEXON Ltd.</u></p> <p>Email Address _____ <u>adam.richardson@elexon.co.uk</u></p> <p>Date _____ <u>30/10/01</u></p> <p>Organisation _____</p>	
<p>Attachments: Y/N* (If Yes, No. of Pages attached:.....) <i>(delete as appropriate)</i></p>	