

<p align="center"><b>Change Proposal – F40/01 (Page 1 of 2)</b></p>	<p><b>CP No: 803</b> <i>(mandatory by BSCCo)</i></p>
<p><b>Title</b> <i>(mandatory by originator)</i> Missing requirement on Suppliers to address long term or repeatedly failing instructions.</p>	
<p><b>Description of Change</b> <i>(mandatory by originator)</i></p> <p>A process is required to cover the situation in which an instruction failure occurs between an SMRA and a Data Aggregator and, although the SMRA may be informed of the fact, it is not able to resolve the failure.</p> <p>In these situations, issues may be left outstanding for long periods of time and the SMRAs do not have any procedures in place to deal with them.</p> <p>This CP has been raised from SIR R2673.</p>	
<p><b>Proposed Solution(s)</b> <i>(mandatory by originator)</i></p> <p>See attachment for details of changes.</p> <p>Following attempts by an SMRA to resolve failed instructions, if any failed instruction files remain unresolved, or repeat failures occur, Data Aggregators (both HH and NHH) will notify their associated Suppliers of the failure details. Suppliers would then be expected to take action, with or without the SMRA and DA, in order to resolve the problem.</p> <p>The expected impacts are: PSL140, PSL150, BSCP503, BSCP505, Business Process Model, SVA Data Catalogue and the MRASCo Data Transfer Catalogue.</p> <p>It is therefore expected that an MRA DTC Change Proposal be raised in parallel in order to progress this change.</p>	
<p><b>Justification for Change</b> <i>(mandatory by originator)</i></p> <p>The change will ensure that Suppliers are made aware of severe instruction failures and are able to assist in the resolution of the problem.</p>	
<p><b>Other Configurable Items Potentially Affected by Proposed Solution(s)</b> <i>(optional by BSCCo)</i></p>	
<p><b>Impact on Core Industry Documents</b> <i>(optional by originator)</i></p>	
<p><b>Related Changes and/or Projects</b> <i>(mandatory by BSCCo)</i></p>	

***Originator's Details:***

***BCA Name:***

***Organisation:***

***Email Address:***

***Date:***                    **24/04/2002**

Attachments: Y/~~N~~\*                    (If Yes, No. of Pages attached:...6.....)  
(delete as appropriate)