Change Proposal – F40/02 (Page 1 of 2)	CP No: 817		
	(mandatory	by	
	BSCCO)		

**Title** *(mandatory by originator)* Reconciliation of Supplier Meter Operator Agent Appointment Mismatches

## **Description of Change** (mandatory by originator)

This Change Proposal is raised to address the issue of mismatches in appointment details held by Suppliers and Half Hourly Meter Operator Agents (HHMOA), and that held in SMRS. In the Half Hourly market, the HHMOA appointed by the customer might be different from that appointed by the Supplier. Resolution would allow Suppliers and HHMOAs to reconcile appointment details on a regular basis.

**Proposed Solution(s)** (mandatory by originator)

The proposed solution involves the following changes:

1.) PSL110 to include an obligation on HHMOAs to provide appointment details at regular time periods (to be determined), or on request, to the Supplier.

2.) A new flow allowing HHMOA to inform relevant Suppliers of their appointments.

3.) Supplier to modify SMRS records when a valid inconsistency is identified.

**Justification for Change** (mandatory by originator)

A Supplier can appoint a new HHMOA who has no contract with the customer. When this HHMOA receives this appointment from the Supplier, it commonly assumes the Metering System is for a new connection due to no existence of the respective MPAN in their records, and accepts the appointment. Meanwhile, existing HHMOA is unaware of the appointment of a new HHMOA.

Alternatively, the HHMOA may also be aware that they don't have a contract with a particular customer and will not respond to the appointment from the Supplier.

These issues are reported in detail in SVG/04/055 and SVG/05/71 from which ELEXON was actioned by SVG to raise a Change Proposal.

Change Proposal – F40/01 (Page 2 of 2)	CP No: 817		
	(mandatory by BSCCo)		
Other Configurable Items Potentially Affected by Proposed Solution(s) (optional by BSCCo)			
SVA Data Catalogue			
MRA Data Transfer Catalogue			
Impact on Business Process Model			
Impact on Core Industry Documents (optional by originator)			
None			
Related Changes and/or Projects (mandatory by BSCCo)			
This CP should be progressed as part of a batch of Half Hourly changes.			
Originator's Details:			
BCA Name			
Organisation			
Email Address			
Date12 June 2002			
[BSC Panel Representative]			
Organisation			
Attachments: N * (If Yes, No. of Pages attached: ) (delete as appropriate)			