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CP No: 826

(mandatory by BSCCo)

Title (mandatory by originator)

Reconciliation of Supplier Meter Operator Agent Mismatches.

Description of Change (mandatory by originator)

This Change Proposal is raised to address the issue of mismatches in appointment details held by Suppliers and Half Hourly Meter Operator Agents (HHMOA).

In the Half Hourly market, the HHMOA appointed by the customer might be different from that appointed by the Supplier. The proposed solution provides Suppliers with a list of Metering Systems which HHMOAs believe that they have been appointed for. Suppliers will then be able to identify those that are correct appointments and those that are incorrect appointments. This will initiate either:

- 1) A change of HHMOA to be carried out in accordance with BSCP502 'Half Hour Data Collection for SVA Metering Systems Registered in SMRS', Process 3.2.5 'Change of MOA', or if relevant
- 2) An update of SMRS records, in accordance with BSCP 501 'Supplier Meter Registration Service' Process 3.3 'Update of SMRS Database by Supplier'.

Resolution would allow Suppliers and HHMOAs to reconcile appointment details on a regular basis.

Proposed Solution(s) (mandatory by originator)

The following changes to are required:

- 1) PSL110 'Meter Operator Service Line' to be amended to include an obligation on HHMOAs to provide appointment details to the Supplier to whom they believe they are registered. This can be achieved by an addition to section 1.5 'Interface To Other Party Agents'. The following sections:
 - '1.5.4 Information to Suppliers'
 - '1.5.4.1 The MOA shall provide details of Metering Systems to which it is appointed on a six monthly basis to their associated Supplier'
- 2) A new P-flow to be developed in the BSC SVA Data Catalogue to facilitate the above. The flow should have name 'Notification of Meters Registered to MOA', its source document will be PLS110, to be passed from the MOA to the Supplier and should contain the following fields:
 - Meter Operator Id
 - Supplier Id
 - Metering System Id
 - Effective from Date {MOA}
 - Additional Information

This flow would be referenced in section 5.2, of PSL 110 'Appendix 2 - Information Flows'

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Justification for Change (mandatory by originator)

A Supplier can appoint a new HH MOA who has no contract with the customer. When this HHMOA receives this appointment from the Supplier, the HHMOA commonly assumes that the Metering System is for a new connection due to the lack of the existence of the respective MSID in full in their records. Consequently the HHMOA accepts the appointment. Meanwhile, the existing HHMOA is unaware of the appointment of a new HHMOA.

Alternatively, the HHMOA may also be aware that they don't have a contract with a particular customer and will not respond to the appointment from the Supplier.

These issues are reported in detail in SVG/04/055 and SVG/05/071 (which are appended) from which ELEXON was actioned by SVG to raise a Change Proposal.

Other Configurable Items Potentially Affected by Proposed Solution(s) (optional by BSCCo) Business Process Model

Business Process Model

Impact on Core Industry Documents (optional by originator)

SVG/05/071