

Change Proposal – F40/01 (Page 1 of 2)	CP No: 843 <i>(mandatory by BSCCo)</i>
Title <i>(mandatory by originator)</i> Modification to BMRA Web Site to Support Windows XP	
Description of Change <i>(mandatory by originator)</i>	
<p>The BMRA web site needs to be modified to provide Parties / Non Parties who are unable to access the web pages with instructions on how to rectify the problem.</p>	
Proposed Solution(s) <i>(mandatory by originator)</i>	
<p>The Help page on BMRA web site should contain a note explaining that the option to automatically download a Java Virtual Machine is not applicable to PCs operating on windows XP. The note should also explain that it is possible to manually install a Java Virtual Machine and a link to the site http://java.sun.com/getjava/others.html along with a statement that everything that is required for a manual installation is available at this site.</p>	
Justification for Change <i>(mandatory by originator)</i>	
<p>An ELEXON helpdesk call (PMR 35101) highlighted a problem with the BMRA web site.</p>	
<p>The problem affects people trying to access the BMRA web pages using a PC running on the windows XP operating system. When someone with such an operating system opens the main BMRA web page a message appears which states that a Java Virtual Machine needs to be downloaded to read the page properly. Along with this message there is an option to download. When the option is initiated a message is displayed which states " We're sorry automatic installation of Microsoft Virtual Machine is no longer provided for windows XP". There is no further information on how to download a Java Virtual Machine manually.</p>	
<p>There is the possibility that non BSC Parties may not know about the ELEXON helpdesk and be unable to resolve the problem and gain access the BMRS. This lack of access for some users would run counter to the objective of making the Trading Arrangements as transparent as possible.</p>	
Other Configurable Items Potentially Affected by Proposed Solution(s) <i>(optional by BSCCo)</i>	
Impact on Core Industry Documents <i>(optional by originator)</i>	
Related Changes and/or Projects <i>(mandatory by BSCCo)</i>	
None	

Originator's Details:

BCA Name.....

Organisation.....

Email Address.....

Date..... 7 August 2002.....

Organisation.....

Attachments: N / (If Yes, No. of Pages attached:.....)
(delete as appropriate)